

Read what NPT Private Cloud Hosting Customers Have to Say

CareerSource Pasco Hernando Counts on NPT for Excellent Solutions and Support

“We had been a long-time user of Abila MIP, and simply got support from MIP when we needed it. However, as our needs became more complex it became apparent that we would need a true partner to help us, we found NonProfit Technologies (NPT). NPT was very responsive and helped us bring in Microix for customer tracking and customer service in house. Then we added NPT’s Gazelle software to link with global pass cards, which was so easy to use and learn because it’s so well designed. When we decided to move to the cloud for remote access, NPT’s Private Cloud Hosting seemed like a natural fit and a better solution than the alternatives. We needed the ability to work remotely and not worry about internal servers and networks that could affect our ability to access the system. The product is great and we’ve never had any issues with it. Now, as a long-term client of NPT, I can tell anyone considering them or MIP, that it’s the right choice to make. NPT is very customer oriented and they care that we operate at an optimum level. They products they sell, support and

develop are designed to work exactly the way we need them too. Their Workforce Development Board software, Gazelle, is great for direct services and even supports career vouchers across regions. They are not only good products, but NPT is a great support organization. The whole team has been wonderful, and constantly goes above and beyond what anyone would expect of them.”

*Dianne Weiss
CareerSource Pasco Hernando*

Boys & Girls Clubs of King County get the freedom, reliability and service they needed with NPT’s Private Cloud Hosting

Since 1943, Boys & Girls Clubs of King County has provided kids with a safe place to learn and grow; ongoing relationships with caring, adult professionals; life-enhancing programs and character development experiences; and hope and opportunity. Currently serving more than 17,000 youth in 12 Clubs, 2 stand-alone teen centers and 25 early learning and child care sites.

Chris Coleman at Boys & Girls Clubs, stated, “We’ve been happy Abila

users for twenty years. As we grew, it grew along with us. But as we grew, more and more staff were working remotely and access started to become an issue. As with most non-profits, we are understaffed and underfunded in the IT department, and we couldn’t get the internal help we needed to do something about it. It wasn’t until our server melted down – literally – that we decided we had to outsource. Our MIP partner suggested we move to the cloud, and recommended NPT’s Private Cloud Hosting. That was a great recommendation. NPT had us up and running on the cloud in a week despite the laundry list of things I needed from them.

There were no concessions or compromises, and we had a significant list due to some special requirements - including a 3rd party



connection to our Cornerstone HR system. There is nothing that they can't accommodate and the process has been so positive from every perspective. NPT is truly responsive. They made the transition so smooth – it just worked and worked well. Our accounting staff is thrilled. We can access the system from where ever we are and it's such a significant improvement over what we had with our own server. I'm very impressed with the flexibility of the system, the way NPT made it work for us and that they did it so quickly, and with their ongoing support. If you are looking to outsource infrastructure (server, etc.), use NPT! It's been wonderful working with such a responsive and knowledgeable team. We are raving fans.

Chris Coleman
Boys & Girls Clubs

SER Metro-Detroit Finds the Technology Partner They Needed in NPT

Since 1971, SER Metro-Detroit has provided skills training and placement of consumers into unsubsidized employment in the private sector and in providing employers with a diverse, qualified workforce. SER Metro-Detroit has grown from a small community resource to a multi-service, multi-state corporation that serves as a direct link to gainful employment of diverse populations.

When the organizations aging Fundware system was no longer going to be supported, David Etienne, CFO

at SER Metro, looked to local contacts for suggestions. "A local board was using Abila MIP, and NonProfit Technologies (NPT) was their consultant," stated David. "It looked like a natural fit for us, so we migrated from American Fundware to Abila MIP using NPT as our consultant too."

SER Metro opted to use NPT's private cloud hosting. "Hosting the cloud offers us the flexibility to work anywhere while still providing the controls we need," continued David. "The cloud works great, even for a non-standard user like us. We had a complex implementation due to how we manage allocations, but the team at NPT worked through it with us. That has been a really good relationship, as our team was very resistant to change. NPT helped show everyone how it would make life easier, and they spent a lot of time working with our staff. " David added, "NPT has been very responsive and helpful. It took us a long time to initially make the change as we had a number of quirky issues that we had to work through first. One example is we bill vacation time as it's taken versus as it's accrued. That time is then allocated in a pay period over hours actually worked. MIP payroll was set up to manage this for us, with NPT's help."

David Etienne
SER Metro-Detroit

NonProfit Technologies, Inc. (NPT)

NPT understands the unique needs of nonprofits and has dedicated its entire business to addressing those needs since 1996. We are a business and technology solutions provider with over 40 locations and over 1,100 nonprofit clients nationwide. We help federal, state, and local government agencies and nonprofit organizations, including schools, human and social service agencies, religious organizations, museums, and libraries achieve their missions.

NPT provides expert, certified implementation, customization, and integration of industry leading nonprofit accounting software - Abila MIP Fund Accounting and Abila Fundraising 50 (formerly Sage Fundraising 50). Our expertise has been acknowledged through our selection to the Abila President's Circle, Chairman's Club, Million Dollar Club and as an Abila Development Partner. NPT is also a Microsoft Gold Certified Partner as well as being the publisher of Gazelle, a complimentary product to Abila MIP fund accounting software specifically designed for Workforce Development Boards and Economic Development organizations.

We also offer a number of training and support services designed to maximize your knowledge of your software and empower you throughout the implementation of our solutions. At NPT, we strive to provide business solutions that exceed your expectations on-time, on budget, and with the functionality we've promised. If you are interested in learning more about NPT's solutions please contact Tammy Massey at 800.404.9758 ext. 123, at tammy@cpaz.com, or visit us on the web at www.cpaz.com

