



# Do more

with Service Intelligence (Si)

## Accurately Track Customers & Services across **ALL** Programs and Locations.

Eliminate burdens on staff and automate Tracking & Reporting of all foot traffic and every service delivered at Career Centers with our easy-to-use, easy-to-manage, web-based application called: **Service Intelligence (Si)**

### Report – Reports – Reports

**100% web-based application; easy-to-use, easy-to-manage**

**Hosted in our Private Cloud; 24x7 access from any PC**

**Simple to configure, up & running in a matter of hours**

**No magnetic cards required**

**Real-time data of customers served and services delivered**

**Work smart**  
with Private Cloud Hosting



**Respect**  
the Cloud

## Let's get started!

No Credit Card Required  
No Annual Contract • No IT Requirements

CALL > 800.404.9758 ext.115 OR EMAIL > [sales@cpaz.com](mailto:sales@cpaz.com)



NonProfit **Technologies**, Inc.

[www.cpaz.com](http://www.cpaz.com)

## According to NPT President & CEO, Kevin Massey, CPA...

*"We work hard to provide the best customer experience possible and are always looking for areas where we can improve. These customer quotes help quantify our accomplishments, and I am pleased to be able to share them with the NPT team. I know firsthand the amazing work my team delivers and this shows that our customers appreciate it..."*

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*"I want to inform you that we are delighted to finally have Service Intelligence as our database system. This flexible, customizable and user-friendly system is what we've been looking for the last 5 years...since receiving the product, technical support has been excellent thanks to the NPT team"*



*"Staff was hesitant to let go of their existing paper system, but once they realized that Service Intelligence (Si) was more accurate than paper and provided greater detail, staff not only accepted Si, they become champions"*



*"Before Service Intelligence (Si), we didn't get information on specific events customers attended or exactly what customers did in the resource room. Customers would also only pick one service on the paper sign-in sheet, however they actually did more. With Si, we know the number of customers served per month, services delivered per month, and specific details on individual customers. No way could we do this before."*



*"All the work we do to help our communities was previously done without a tangible way to show the full breadth. Now we have hard numbers to share with legislators, the Department of Labor, and the public. In that, and in many other ways, the tracking system implemented & supported by NonProfit Technologies is key in taking us to the next level."*



*"Thank you for the reports you created for us. They are phenomenal. They give us the performance measures and strategic information we need to make the improvements at the local level AND at the area level. Also, with SI automating them for us, you've saved us weeks of work time."*



Service Intelligence



Gazelle